

Terms & Conditions for “Caltex 100x Linkpoints Lucky Draw 2023”

The following terms and conditions (the “Terms and Conditions”) shall apply to “Caltex 100x Linkpoints Lucky Draw 2023” (the “Campaign”).

- This Campaign is valid from 1 April 2023 to 30 April 2023 (“Campaign Period”).
- This Campaign is open to Link members holding a Link Rewards card (Link, NTUC, nEbO, NTUC Link Visa, Trust Link Visa).

Campaign Details

- From 1 April 2023 to 30 April 2023 (“Campaign Period”), members who meet the following participation criteria will be entitled to a lucky draw chance:
 - Make a fuel purchase at any Caltex Service Station with a valid Link Rewards card (“Qualified Link Card”) during the Campaign Period.
- Limited to one (1) lucky draw chance per Link member.
- For indoor payment, Qualified Link Card must be presented to the cashier prior to payment to be eligible for the Campaign.
- For outdoor payment, Qualified Link Card must be inserted into the Outdoor Fuel Payment Terminal to be eligible for the Campaign.
- For CaltexGO Payment, Qualified Link Card must be loaded onto the CaltexGO app prior to payment.

Prize

- A computerised draw will be conducted on 4 May 2023 at FairPrice HQ office Level 15 (1 Joo Koon Circle #13-01 FairPrice Hub), 2pm to 4pm under the supervision and witness of an external auditor to pick out 100 Participants to win the following prize (“Winners”):
 - 100x of Linkpoints accumulated during Campaign Period (i.e. 1 April 2023 - 30 April 2023)
- The Campaign is capped at a total of 200 litres per winner which translates to a cap in the prize at 40,000 Linkpoints (value = \$400) per winner. Calculation as shown below:
 - Earn rate: 1 litre = 2 Linkpoints
200 litres = 400 Linkpoints
400 Linkpoints x 100 = 40,000 Linkpoints

- The bonus Linkpoints will be credited to the Winner's Link account and he/she will be notified via email from promotions@ntuclink.com.sg by 17 May 2023.
- Results of the draw will also be published on <https://www.link.sg/> , made visible and searchable to the public.
- All Winners are unique and there will not be repeat winners.
- NTUC Link has the right to replace any Winner who is not eligible for the Campaign, or is subsequently found to be disqualified from the Campaign.
- All personal costs and/or any other costs, fees and/or related expenses incurred to participate in the Campaign shall be the sole responsibility of the Winners.
- NTUC Link's decision in relation to a Winner shall be final and no correspondence/appeal/enquiry will be entertained.
- NTUC Link reserves the right to disqualify any Participant that is found or suspected of tampering with the lucky draw submission process and/or operation of the lucky draw.

Other Terms & Conditions

- Participation in the Campaign is subjected to these Terms and Conditions. Entry into this Campaign is deemed acceptance of these Terms and Conditions and any amendments, additions, replacements, variations and modifications hereto shall be final and binding in all respect on each participant.
- Non-compliance with or breach of any of these Terms and Conditions may disqualify a participant at any stage of the Campaign and any prize won may be forfeited, withheld, withdrawn or reclaimed.
- NTUC Link reserves the right, at any time and at its discretion to (a) amend any of these Terms and Conditions; (b) modify, suspend and/or terminate the Campaign, in whole or in part; (c) change the date, time and venue of the draw(s); or (d) substitute any prize/reward with one of similar value. In the event of dispute, NTUC Link's decision is final and conclusive.
- No person shall be entitled to any payment or compensation from NTUC Link should any prize/reward or any part thereof be forfeited in accordance with the terms herein.
- NTUC Link and its affiliates, together with their advertising and promotion agencies shall not be liable in any manner whatsoever for the following (i) any additional cost or expense incurred by participants for taking part in this Campaign or in the collection of prizes by winners; (ii) any consequences, including but not limited to, any claim, loss of life, injury, defect or damage, that arises out of or in connection with the Campaign or use of the prizes; (iii) intervention by unauthorised parties during the Campaign Period; (iv) electronic or human errors in the administration of the Campaign and processing of entries (including any error, omission, interruption, deletion, defect, delay in operation

or transmission, communications line failure, or any problems or technical malfunction of our telecommunications network or lines, computer online systems, servers or providers, computer equipment, software, failure of e-mail or players on account of technical problems or traffic congestion on the internet); and (v) any lost or unsuccessful attempts to contact and notify any winners.

- By participating in the Campaign, the participants agree that NTUC Link may collect, use and disclose his/her personal data as provided in the Link membership application, for the following purposes, in accordance with the Personal Data Protection Act 2012 and the Personal Data Protection Policy (“PDP Policy”) of NTUC Link available at <https://rewards.link.sg/legal/privacy-notice>: (i) for the conduct and administration of the Campaign, including without limitation to contact the qualifying winners of the Lucky Draw; (ii) to provide any marketing materials that the participants have agreed to receive; and (iii) for any and all purposes set out in NTUC Link’s PDP Policy.
- By accepting the verification, the winners of the Lucky Draw agree that their personal data including name, identification and photographs may be collected, used, disclosed and/or transferred by or between NTUC Link and its affiliates for the purpose of conducting and administering the Campaign, and in matters such as publicity and/or use in advertisements across all medias without further notification, remuneration or compensation to the Winners. The Winners agree to cooperate with and participate in the activities organised by NTUC Link for these purposes.
- The participant agrees to NTUC Link’s PDP Policy that sets out details of NTUC Link’s personal data protection policy, including how the participant may access and correct his/her personal data or withdraw consent to the collection, use or disclosure of his/her personal data.
- In the event of any inconsistency between these Terms and Conditions and any brochures, marketing or promotional materials relating to this Campaign, these Terms and Conditions shall prevail.
- A person who is not a party to these Terms and Conditions shall have no right under the Contracts (Rights of Third Parties) Act (Cap. 53B) to enforce these Terms and Conditions.
- These terms & conditions shall be governed by the laws of Singapore and all participants shall irrevocably submit to the exclusive jurisdiction of the courts of Singapore.
- For enquiry, please submit a request at <https://link.sg/contact-us>.
- For enquiries on the Link Rewards Programme, you can reach us at:
 - Customer Service Hotline at 6380 5858 (Link Rewards Programme) or 6213 8008 (NTUC Union Members) or visit our Help Center <https://support.link.sg/hc/en-us>