

Terms & Conditions for “Link Rewards 10 on 10 Deal - Get ready to travel with 10 Linkpoints” 10 - 30 November 2022

Campaign Period

10 - 30 November 2022

Eligibility

This campaign is eligible for customers (“**Eligible Customers**”) who meet the following criteria:

- Existing Link members with valid Link membership
- Have at least 10 Linkpoints balance in their Link membership account

Campaign Details

Eligible customers can participate (“**Participants**”) in “Link Rewards 10 on 10 Deal - Get ready to travel with 10 Linkpoints” (“**Campaign**”) to redeem one (1) set of items (“**Travel Essentials**”) for 10 Linkpoints, by registering via an online form. The Campaign is organised by NTUC Link Pte Ltd (“**Organiser**”) from 10 to 30 November 2022 (“**Campaign Period**”).

- The Travel Essentials consist of the following:

Items
1x Nylon Splashproof Duffle Bag (50cm length x 27cm diameter in sides circle)
1x PVC Ziplock Resealable Bag (33cm x 55cm)
1x PU Travel Organiser (19cm x 11cm)
1x Income 50% Off Per-Trip Travel Insurance Voucher
1x Boarding Gate \$20 Off Minimum Spend of \$80 on Regular-Priced Items in Stores Voucher
1x BlueSG Free 1 Month Membership & \$5 Off Rental for New Sign-ups Voucher

- Limited to one (1) redemption per Link member and are non-exchangeable during the Campaign Period, while stocks last.
- During the Campaign Period, Eligible Customers are required to submit an online form (available [here](#)) with the following information and maintain at least 10 Linkpoints in

their Link membership account in the next ten (10) days to participate in the Campaign and redeem the Travel Essentials:

- Full Name
 - Mobile Number (as registered in Link membership account)
 - Email Address (as registered in Link membership account)
 - Mailing Address
- In order to be eligible for the Campaign, a Participant has to fulfill the following criteria in the next 10 days after he/she has submitted the form:
 - He/she is a Link member, and
 - Has a registered and valid Link membership, and
 - The details that he/she has provided are accurate
- Participants with incomplete, invalid, or incorrect details submitted which will render failure in verification and deduction of Linkpoints will be deemed ineligible for the Campaign.
- Participants shall ensure the mailing address provided is valid and accurate. The Organiser shall not be held liable for any delivery to an incorrect mailing address.
- Participants who fail to maintain at least 10 Linkpoints in the next 10 days after submission of online form and therefore, have insufficient Linkpoints in their Link membership account by the time of Linkpoints deduction will also be deemed ineligible for the Campaign.
- Redemption will close when fully redeemed, or on 30 November 2022, 2359H, whichever is earlier.
- Participants who have successfully submitted their form and are eligible for redemption will receive an email notification in the next 2 weeks after submission of form from promotions@ntuclink.com.sg on the deduction of Linkpoints and the promotion from Income. The Travel Essentials (excluding the voucher from Income) will be delivered to the indicated mailing address in the online form by 15 December 2022.
- If Participants have not received an email notification from promotions@ntuclink.com.sg, it means that they have failed to redeem the Travel Essentials.
- Delivery of the Travel Essentials will be fulfilled by an appointed external logistics partner (Pickupp Pte. Ltd). Two (2) attempts will be made to deliver items. Should both attempts fail, the Travel Essentials will be left at the doorstep. Participants shall examine the items when received. Thereafter, the Organiser shall not be held liable for subsequent claims of defective items and there will be no replacement for lost or stolen items.

- The Organiser reserves the right to substitute the items with another of similar value, at any time without prior notice. The prizes are non-transferable, and all prizes are given on an “as is” basis and are not exchangeable for cash or its equivalent.
- All personal costs and/or any other costs, fees and/or related expenses incurred to participate in the Campaign shall be the sole responsibility of the Participants.

Other Terms and Conditions

- The Organiser’s decision shall be final and no correspondence/appeal/enquiry will be entertained.
- Participation in this Campaign is subject to these Terms and Conditions. Entry into this Campaign is deemed acceptance of these Terms and Conditions and any amendments, additions, replacements, variations and modifications hereto shall be final and binding in all respect on each participant.
- The Organiser reserves the right, at any time and at its discretion to (a) amend any of these Terms and Conditions; (b) modify, suspend and/or terminate the Campaign, in whole or in part; (c) change the date and time of the campaign. In the event of dispute, the Organiser’s decision is final and conclusive.
- All information, including personal data (“Information”) submitted or known to NTUC Link and/or its affiliates in connection with this Campaign will only be used for the purposes set out herein and be treated in accordance with these Terms and Conditions and those stipulated in the Privacy Policy of NTUC Link at <https://link.sg/legal/privacy-policy> (“Privacy Policy”).
- By submitting a registration entry via online form, Participants agree to grant and authorise NTUC Link the right to collect, use, process and disclose their name, contact infrastructure and other personal data, without remuneration or compensation, for the purposes of:
 - the conduct and administration in relation to this Campaign (including without limitation to delivery of the Travel Essentials by Pickupp Pte. Ltd. to mailing addresses of Participants who have successfully redeemed the items and have 10 Linkpoints deducted from their Link accounts);
 - for any and all purposes set out in the Privacy Policy.
- By submitting a registration entry, Participants acknowledge that in respect of any information they provided:
 - they are authorised to disclose such Information; and
 - such disclosure complies with the applicable laws and regulations on privacy, and NTUC Link together with its affiliates, have the right to use such Information for the purposes set out above.

- they shall hold NTUC Link and all of its officers, directors and employees free and harmless from any liability arising from claims or suits of third parties, including costs and expenses incidental thereto, in connection with its use of the Information.
 - Acceptance of the slot shall constitute consent on the Participant's part to allow the use by NTUC Link of their name, image, voice, likeliness and/or the fact that they have been selected for editorial, advertising, promotional, marketing and/or other purposes without further notification, remuneration or compensation to the participant. Participants agree to cooperate with and participate in any and all activities organised by NTUC Link for these purposes.
 - NTUC Link reserves the right to use the names, pictures, photographs or likeness of any participants in their marketing, publicity or promotional materials at their sole discretion without notice to the participant or require any participant to appear in any form of marketing, publicity or promotional activities.
- In the event of any inconsistency between these Terms and Conditions and any brochures, marketing or promotional materials relating to this Campaign, these Terms and Conditions shall prevail.
 - A person who is not a party to these Terms and Conditions shall have no right under the Contracts (Rights of Third Parties) Act (Cap. 53B) to enforce these Terms and Conditions.
 - These terms & conditions shall be governed by the laws of Singapore and all participants shall irrevocably submit to the exclusive jurisdiction of the courts of Singapore.
 - For enquiry, please submit a request at [help.fairprice.com.sg](https://support.link.sg/hc/en-us/requests/new). If you encounter any issues, please get in touch with us via the web form at <https://support.link.sg/hc/en-us/requests/new>.
 - For enquiries on the Link Rewards Programme, you can reach us at:
 - Customer Service Hotline at 6380 5858 (Link Rewards Programme) or visit our Help Centre <https://support.link.sg/hc/en-us>.